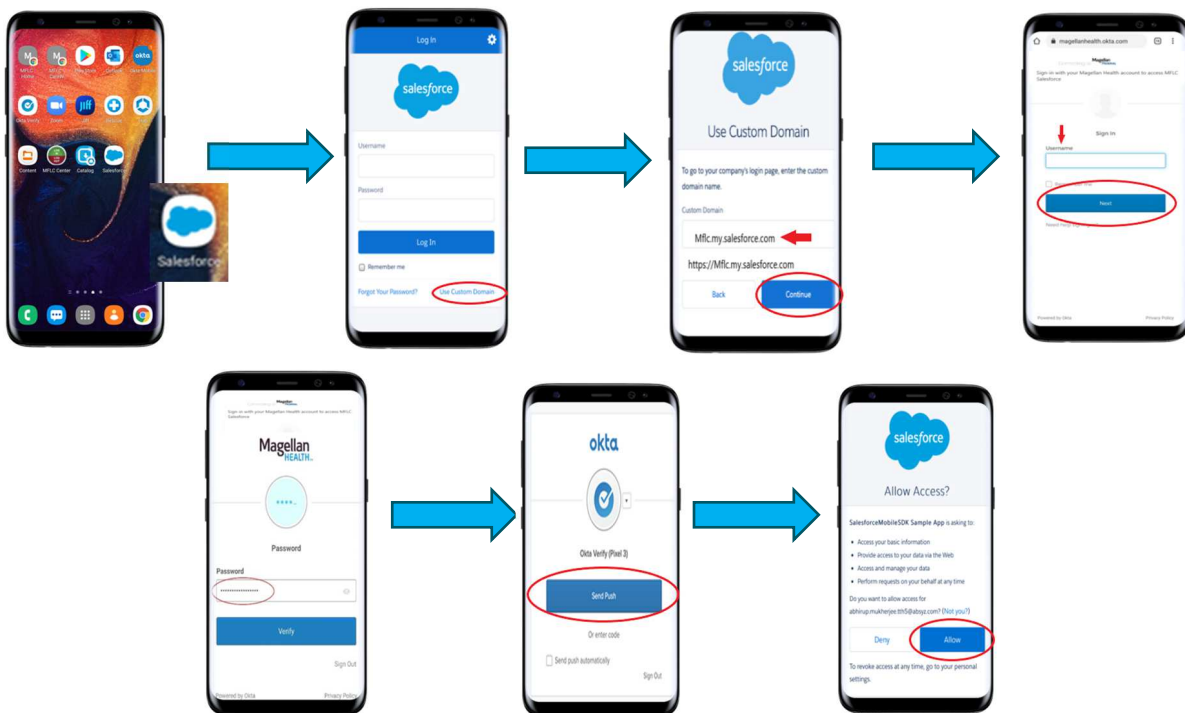


Accessing Care4

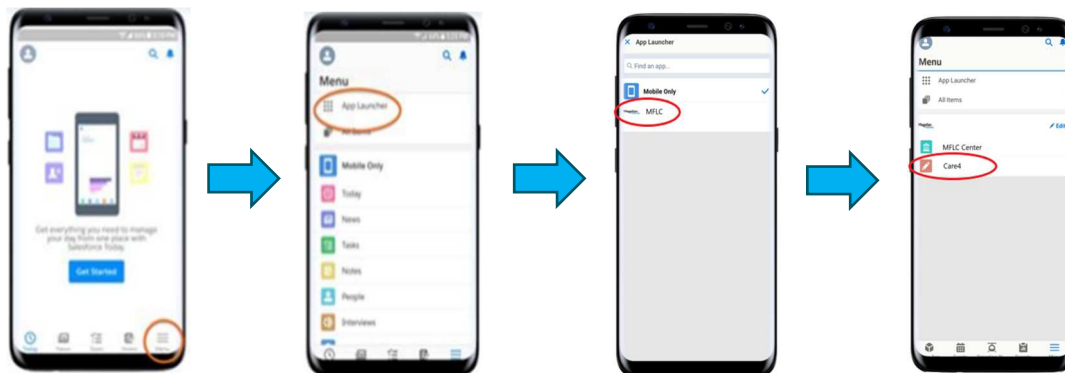
Using the Care4 app on Salesforce via the Mobile app or via the Okta Magellan Federal tile for entering activities records daily. Both of these methods can be used interchangeably. For additional information regarding Care4 purpose and process, please refer to materials found in the [Training and Development](#) section.

Utilizing Care4 from your Magellan-issues Smartphone via the Salesforce Mobile app

Step 1: Open the Salesforce app. Select “Use Custom Domain.” Type in “Mflc.” the rest of the domain name will populate (Mflc.my.salesforce.com). Select “Continue.” Login with your Okta username and password. Authenticate. If it your initial login, you will need to “Allow” access for salesforce.

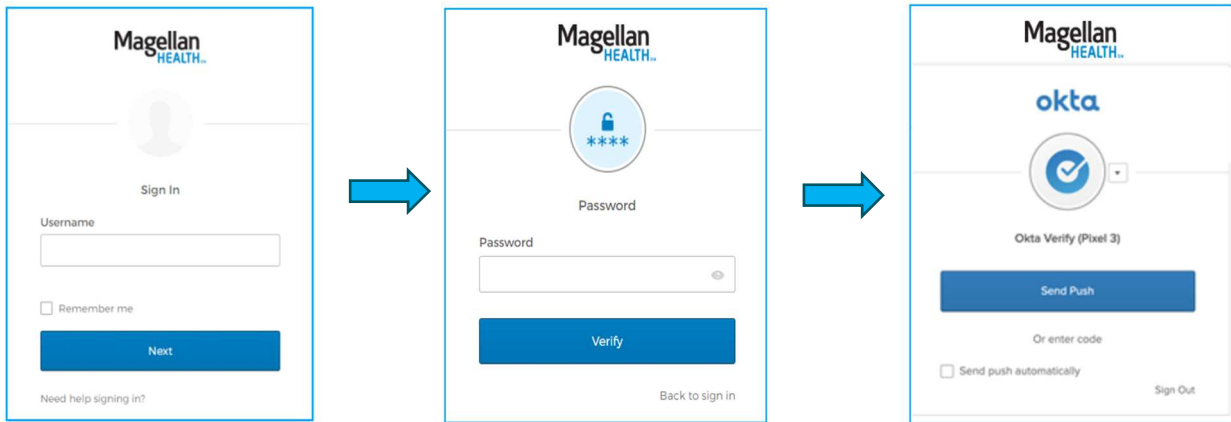


Step 2: Select “Menu.” Then, select “App Launcher.” Select “MFLC.” Then, select “MFLC Center.”

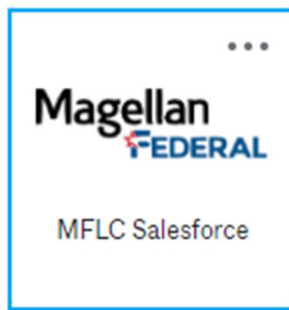


Utilizing Care4 from you a Personal Computer (PC)

Step 1: Login to <https://magellanhealth.okta.com/> & Authenticate



Step 2: Select the “Magellan Federal.” This action signs you into salesforce



Step 3: Select the “Care4” icon to get to the launch page of the activity record.

